

W-02181A-15-0216

ORIGINAL

Arizona Corporation Commis
Utilities Complaint Form



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Investigator: Carmen Madrid

Phone: <<< REDACTED >>>

Completion Date: 10/14/2015 10:54 AM

Opinion Number: 2015 - 125919

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Opinion Date: 10/14/2015

First Name: Delila M.

Last Name: Zimmerman

Account Name: Delila M. Zimmerman

Address: <<< REDACTED >>>

City: Sedona

State: AZ

Zip Code:

Home: <<< REDACTED >>>

Company: Pine Valley Water Company

Division: Water

Lance Wischmeier

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-02181A-15-0216

Docket Position: Against

Monday, July 20, 2015

AZ Corporation Commission

1200 W. Washington

Phoenix, AZ 85007-2996

RE: Docket # W-02181A-15-0216

Gentlemen:

Arizona Corporation Commission

DOCKETED

OCT 14 2015

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I have just begun to receive information about the high increase that Pine Valley Water Co. (Owner: Lance Enterprises) is requesting.

I feel that the request should be denied. A little over a year ago, because Lance had no money, 30 Pine Valley residents each gave him \$1,000, for a total of \$30,000. This was with the understanding that these contributors would be repaid by not having a water bill until debt paid. I would guess the Lance needs this big increase to help pay off these residents. This could help explain his loss.

This rate increase is unreasonable as it will double, or in some cases triple the users bills.

Please deny this request.

Sincerely,

Delila M. Zimmerman

Pine Valley property owner.

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2015 OCT 14 P 3:10
AZ CORP COMMISSION
DOCKET CONTROL

W-02181A-15-0216

**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Investigation Submitted By:	Type:
10/14/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket No. W-02181A-15-0216. closed			

W-02181A-15-0216

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid	Phone: <<< REDACTED >>>	Completion Date: 10/14/2015 9:50 AM
Opinion Number: 2015 - 123383	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Opinion Date: 7/20/2015	

First Name: Carol	Last Name: Williamson	Account Name: Carol Williamson
Address: <<< REDACTED >>>		
City: sedona	State: AZ	Zip Code: 86351
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Pine Valley Water Company	Division: Water
Lance Wischmeier	Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-02181A-15-0216

Docket Position:

The rate increase is unreasonable as it will double, and in many cases triple users bills. The rate increase is unreasonable because the rate structure penalizes low water users and doesn't promote conservation with higher rates for high water users. The rate increase is unreasonable because the "loss" sustained in the documents is effected by water users being "paid back" for upfront payments to fix the arsenic non-compliance issue. NOTE: I assisted the company. The rate increase is unreasonable because the water loss rate is too high for a water company of this size and effected by the owners usage (since they don't pay for their own water use and have a pool.) The rate increase is unreasonable because the water loss rate is too high for a water company of this size and effected by older equipment that should be on a repair schedule. The rate increase is unreasonable because sufficient reserves should be maintained by the water company to handle seasonal fluctuation.

Investigation

Date:	Analyst:	Submitted By:	Type:
10/14/2015	Carmen Madrid	Telephone	Investigation

Opinion noted and filed in Docket No. W-02181A-15-0216. closed
